

## Regulations of Stay in the Bochnia Salt Mine

### § 1

#### General Provisions

1. These regulations (hereinafter referred to as **the Regulations**) define the rules for the stay of Guests (hereinafter referred to as **the Stay**), including visiting the Bochnia Salt Mine by them (hereinafter referred to as **the Tour**) (hereinafter referred to as **the Mine**), a company with limited liability run by the Bochnia Salt Mine based in Bochnia (hereinafter referred to as **the Company**).
2. Detailed rules of using: the underground boating at the Chamber 81, the underground train, the sports field, the playground, the salt playground / salt beach (hereinafter together referred to as **the Attractions**) as well as the Wązyn Chamber (hereinafter together referred to as **the Chamber**) are specified in separate regulations.
3. Announcements, instructions and warnings issued on the premises of the Mine by persons authorised by the Company have priority over the provisions of these Regulations.
4. The mine is a mining plant and is subject to the regulations of the Act of 9 June 2011, geological and mining law (Journal of Laws 2011 no. 163 item 981 as amended).
5. As indicated in paragraph 4 The Mine is an underground mining facility where visitor traffic restrictions related to the specificity of the mining plant are in force. In particular, in underground mining workings:
  - there are space restrictions in which blocking of pedestrian traffic may pose a threat to visitors,
  - there is different air pressure than on the surface as well as air quality related to the mine ventilation,
  - there are risks related to the use of mine equipment and machinery in the confined space,
  - due to the limitation of space, machines and devices used for the service of tourist traffic may not have or do not have safeguards or protections commonly used on the surface,
  - there are restrictions on the evacuation of people who cannot move on their own.
6. Due to the circumstances indicated in paragraph 4 and 5 the Mine is forced to apply restrictions in the visitor traffic described in these regulations.

### § 2

#### Availability of the Mine

1. The stay is possible only under the care of persons authorised by the Company. Visiting is possible only under the supervision of a guide authorised by the Company.
2. The tour takes place as a part of the tourist routes. Descriptions of the tourist routes are available on the website [www.kopalnia-bochnia.pl](http://www.kopalnia-bochnia.pl) and at the Tourist Service Office.
3. The stay is available to individual Guests or people previously organised into a group (hereinafter referred to as **the Organised Group**). The possibility of an organised Group's stay depends on the number of vacancies.
4. The Company reserves the right to limit or completely make the Stay impossible, including Visiting particular individual tourist routes or using some of their parts (the Attractions and Chambers) without prior notice in cases justified by safety or organizational reasons.
5. The stay is available every day except for these days: New Year's Day (1 January), Easter Sunday and Easter Monday, Corpus Christi, All Saints' Day (1 November) and Christmas Day and Boxing Day (25 and 26 December).

The hours and duration of the Stay and the Tour are specified separately. Relevant information is available on the website [www.kopalnia-bochnia.pl](http://www.kopalnia-bochnia.pl) and at the Tourist Service Office.

6. The tours with persons with a disability or disabilities is governed by a separate provision of these regulations.

## § 2'

### **People with a Disability or Disabilities**

1. Due to different air pressure in the Mine and its quality as well as possible difficulties with evacuation persons with circulatory or respiratory failure as well with claustrophobia cannot visit the Mine.

2. Persons with a disability or disabilities can take the following tourist route: descending in the lift onto the August Level, visiting the Underground Multimedia Exposition on the August Level (including Gapel, a mine corridor Krystian, the Stables called Mysiur, Chapel of St. Kinga), then going to the Campi Shaft and taking the lift to the surface. Duration of the Tour is about 3 hours. A detailed description of the tourist route that can be taken by people with a disability or disabilities has been placed on the website [www.kopalnia-bochnia.pl](http://www.kopalnia-bochnia.pl).

3. For the safety of visitors, persons with a disability or disabilities cannot:

- take other than the tourist route indicated in paragraph 2,

- travel by the underground train (which requires increased concentration and attention, physical fitness due to riding on the open vehicle - a railway carriage, balance and the right position and to follow the instructions of the train crew),

- take part in the underground boating (which requires increased concentration and attention, physical fitness due to possible difficulty with getting on the boat and then getting off it, balance and the right position during the ride on the boat and to follow the instructions of the crew - the raftsmen operating the boat).

4. Persons with a disability or disabilities are these ones who can be declared disabled to any degree on the basis of the applicable law in force in Poland. Presentation of a disability certificate is not required for acceptance of the existence of a disability.

5. The person with a disability or disabilities relatively their guardian are obliged to inform the Mine staff about the disability and its type at the latest at the time of purchasing admission tickets. The Mine staff will offer tickets for tourist attractions accessible to people with a disability or with disabilities.

6. Failure to inform the Mine staff about the disability means that such a person enters the Mine premises at his/her own risk and responsibility or at the risk and responsibility of his/her legal guardian.

7. Purchasing an admission ticket for a specific tourist attraction does not mean that the Mine has allowed the person to use this attraction, if there are any contraindications described in these regulations.

8. The Mine offers tours for individual Guests with a disability or disabilities at the scheduled time. The time of the Tour and its duration are specified separately. Relevant information is available on the website [www.kopalnia-bochnia.pl](http://www.kopalnia-bochnia.pl) and at the Tourist Service Office.

## § 3

### **Ticket Sale, Booking and Resignation from the Stay**

1. A stay in the Mine is payable and requires the prior purchase of appropriate tickets.

2. Ticket prices are specified separately and are included in the price lists available on the website [www.kopalnia-bochnia.pl](http://www.kopalnia-bochnia.pl) and at the Tourist Service Office.

3. Tickets can be purchased at the ticket office located in the Tourist Service Office or through entities authorised by the Company. Payments for tickets purchased at the ticket office can be made using a bank card (in Polish or foreign currency) or in cash (only in Polish currency).

4. Visiting by:

- a. An Organised Group of at least 15 people,
- b. Individual Guests at times other than those scheduled,

requires prior reservation.

5. On booking the Tour by an Organised Group consisting of persons with a disability or disabilities, information on the number of people with a disability or disabilities must be provided.

6. Further booking rules are specified in 'the Bochnia Salt Mine Booking Regulations' available on the website [www.kopalnia-bochnia.pl](http://www.kopalnia-bochnia.pl)

7. Resignation from the Organised Group's Stay is possible on the terms specified in the 'Booking Conditions, Settlements and Resignation from the Stay in the Bochnia Salt Mine' made available each time to the person making the reservation.

8. Individual Guests may resign from the Tour with a refund of the price of the ticket purchased at the ticket office on the day of the stay no later than 15 minutes before the planned Tour only in justified cases. The refund of the ticket price takes place at the ticket office at the Tourist Service Office and requires proof of purchase (an invoice, a receipt or a confirmation of a transfer from a bank account).

#### § 4

##### General Rules of the Stay and the Tour

1. The tour takes place in a compact group. Leaving the group on one's own during the Tour is unacceptable.

2. The tour with the participation of minors is possible only under the supervision of adults who take care of them and take full responsibility for them.

3. Guests are obliged to strictly follow the instructions of the guide or other person authorised by the Company. The instructions are related to tourist traffic and safety. Guests are also obliged to maintain order on the premises of the Mine, especially not to litter it.

4. For safety reasons the Guide or another person from the Mine staff may give legally binding and immediately executable commands regarding all matters related to visiting and staying in the Mine. In particular, the Guide or another person from the Mine staff may order or prohibit certain behaviour.

5. The members of the Organised Group are cared for:

- a) by a group guardian-in case of a school group. The person is responsible for their proper behaviour.
- b) group leader-in case of another group.

6. Visiting by Individual Guests begins at scheduled hours (hereinafter referred to as **the Scheduled Hours of the Tour**). During the Scheduled Hour of the Tour the Guest should stay at the entrance of the Mine hall and have the right ticket. At the moment of the Scheduled Hour of the Tour or after the last Guest joining the Tour (closing the Group) persons, who are late, will not have the opportunity of Visiting and will be treated as those resigning from it. In this case, there is no possibility of refund for unused admission tickets. In the case of organised groups, the time of the tour is arranged when booking.

7. Guests are required to present a ticket at the request of an authorised representative of the Company.

8. During the Tour only underground workings can be photographed and filmed along with historic mining equipment and sculptures. Commercial use of photographs and films without the consent of the Company is inadmissible.
9. Taking photographs of guides and recording them or other persons authorised by the Company are forbidden.
10. Disseminating the guide's image without his / her consent is unacceptable.
11. Taking animals to the underground of the Mine is not allowed.
12. A person looking after at least two children under the age of 4, intending to take a buggy/ a stroller is recommended to choose a tour for people with a disability or disabilities. Due to the large number of stairs to cover (over 700) and parameters of the underground railway, taking a buggy / a stroller in the remaining Scheduled Hours of the Tour is unacceptable.
13. When planning a Stay, you should take into account:
  - a) temperature in the Mine undergrounds-approximately 15-17°C (it is recommended to have warm clothes and appropriate footwear);
  - b) air humidity in the Mine undergrounds-approximately 70%.

## § 5

### General Safety Rules

1. The Mine area is monitored and protected. All the facilities located on the premises of the Mine are integral and protected by law entity. Moving, removing or damaging any objects and exhibits located on the premises of the Mine are unacceptable.
2. Visitors under the influence of alcohol or drugs are not allowed on the premises of the Mine. It is unacceptable to bring alcohol and drugs by the guests to the premises of the Mine.
3. Behaviour endangering safety, disrupting the Stay of other guests or violating generally accepted standards of conduct in public places are unacceptable.
4. It is unacceptable for guests to bring weapons and objects to the premises of the Mine that may be a threat to health, life and public safety, subject to the exceptions resulting from generally applicable legal regulations.
5. It is forbidden to touch electrical and mechanical devices and installations as well as displays.
6. Smoking cigarettes, using any means of fire making and smoking electronic cigarettes in the undergrounds of the Mine are strictly prohibited.
7. It is forbidden to use any radio or other receivers and devices of this type in the undergrounds of the Mine.
8. Guardians and persons in charge of Organised Groups are obliged to close cooperation with the guide, in particular in terms of safety, the implementation of the sightseeing programme and discipline.
9. Guests suffering from circulatory and respiratory failure as well from claustrophobia cannot descend into the underground workings of the Mine.

## § 6

### Final Provisions

1. The Company reserves the right to remove guests from the Mine who violate the order or blatantly violate provisions of the Regulations.

2. The Company is not responsible for personal belongings left or lost on the premises of the Mine. Any incident of theft or robbery will be immediately reported to the Police.
3. Things found on the premises of the Mine that will not be collected by authorised persons within a year from the date of the delivered notification of their collection or in case when the notification is impossible - within two years from the date of their finding, become the property of the Company (finder) - in accordance with Art. 187 § 1 of the Civil Code.
4. The company is not responsible for any stains or dirt on clothes that may appear while taking the lift and during the Tour in the undergrounds of the Mine.
5. The company is not liable for damages caused by guests to other guests.
6. The company is not responsible for accidents in the undergrounds resulting from the poor health of the guests.
7. All comments regarding the work of tourist service employees including complaints and praise should be submitted in writing to the Tourist Service Office.
8. The Company is not liable for damages resulting from failure to comply with the Regulations.

The purchase of a ticket is tantamount to acceptance of all regulations in force in the Company.

The date of approval of the regulations

28 March 2022

Approved by

The Chairman of the Board Maciej Kuszlik

Ja, Beata Truchan, tłumacz języka angielskiego, potwierdzam zgodność powyższego tłumaczenia przedłożonego dokumentem w języku polskim.

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*Beata Truchan*